

Transport Manager

Basic Job Information

Job Title	Transport Manager
Brand/Function	One Aftersales
Department	Aftersales Parts Supply Chain
Job Grade	D/D1
Location	Dordon
Role Reports to	Warehouse Planning Efficiency & Operations Manager
Direct Reports	0
Budget Accountability	Yes - agreed annually with Director

Job Purpose

Management of 3PL supplier on a day-to-day basis to ensure all core KPI's are delivered. Identifying opportunities for improvements with the distribution channels and identifying CI opportunities to deliver a better service to our customers.

Key Areas of Responsibility

- Ensure parts are delivered to AR/TPS on time as per SLA and quality standards, including ROI.
- Management of 3PL to resolve customer delivery issues in a timely and cost effective manner
- Supporting the AR and TPS customers with any transport related issues
- Ensure all KPI's are met by the 3PL with particular focus on:
 - Logistic Cost of Sales (LCoS)
 - Logistics Process Audit (LoPA)
 - Supply Chain Claim Rate (SCCR)
- Developing and implementing recovery plans for failing KPI's
- Reverse Logistics
 - Exchange Units
 - Dealer Returns
- Analysis of monthly costs versus approved level of spend
- Identify route optimisation opportunities to improve efficiency and reduce costs
- Support Volkswagen Group UK's sustainability vision with identifying and implementing opportunities for reducing CO2
- Identify trends in Excess Volume and Adhoc contracted couriers to develop and implement plans to reduce these costs

Compliance Responsibility

Working Relationships

- Head of Parts Supply Chain
- K-GVO-GA, K-GVO-Q, K-GVO-GD
- Warehouse Planning, Efficiency and Operations Manager
- Brand Controller
- Logistics Projects & Process Manager
- Logistics Finance Manager
- Contract Manager – Inventory Management
- Brands & TPS Operations
- Logistics Procurement Manager
- Transport and Warehouse providers (Senior Leadership team)

Skills

- Proven experience of Transport Management and Planning within a Distribution or Logistics environment.
- Strong analytical and problem solving skills, with the ability to analyse data, identify trends and make data driven decisions
- Proficiency in Warehouse Management Systems (WMS)
- Microsoft Access – Advanced
- Strong analytics and numerical skills
- Strong knowledge of warehouse processes
- Strong communication and interpersonal skills with the ability to collaborate effectively with cross-functional teams and stakeholders

Experience

- Management of 3PL in a closed book contract – preferred
- Experience within high volume distribution operation – required
- Demonstrable track record of continuous improvement within a Transport or Distribution operation – required

Qualifications

- ADR (Air and Road) – preferred

Career Pathways

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Version Control

Date	Version No.	Reviewed by	Comments/Action
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