## Group Vehicle Operations and Logistics Manager

### **Basic Job Information**

Job Title	Group Vehicle Operations and Logistics Manager		
Brand/Function	Group Commercial Services		
Department	Group Vehicle Operations		
Job Grade	F		
Location	Blakelands		
Role Reports to	Head of Group Vehicle Operations		
Direct Reports	3		
Budget Accountability	Yes – Agreed annually with director		

### **Job Purpose**

- Responsible for leading the strategic development, planning & management of the UK supply chain and stakeholder relationships in respect of new and used finished vehicle logistics.
- Delivering accurate short (current quarter), medium (current year) and long-term (10 year) supply chain capacity planning, identifying critical points and potential solutions to deliver an efficient and cost-effective supply chain.
- Ensuring accurate financial forecasting, reporting & analysis on Volkswagen Group's supply chain identifying opportunities to reduce cost per unit delivered without compromising service levels.

### Key Areas of Responsibility

- Responsibility for ensuring mid-term (rolling 52 week) supply chain capacity is available
  to meet demands of business and is successfully delivered through peak and non-peak
  quarters.
- Support Head of Group Vehicle Operations in developing supply chain strategy fit for future (10yr) business requirements
- Leading on strategies to drive efficiencies in the supply chain, to mitigate risks and/or react to changes in legislation which could pose a threat to our group financial or sales forecasting
- Responsibility for benchmarking performance in all areas of new & used vehicle logistics, identifying areas of inefficiency or underperformance and implementing corrective actions
- Responsibility for strategic relationships with multiple suppliers across logistics and vehicle operations
- Responsible for working with key stakeholders to develop business requirements for supplier tenders and support the management of the tender process, and contract negotiations.
- Responsible for overall supplier relationships and their performance management
- Responsible for optimising cost and operational synergies between new and used vehicle logistics

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- Providing clear direction within, and external to the business to successfully manage conflicting and competing stakeholder priorities.
- Lead team of 4.5 direct/indirect reports
- To adopt responsibility as a key stakeholder within the Environmental Compliance Management System (ECMS) and/or Product Compliance Management System (PCMS) 1st Line of Defence (LoD). Responsible for owning and day to day management of local Environmental & Product related risks as identified within the ECMS and/or PCMS programmes; ensuring continued compliance with VWG Policies.

### **Working Relationships**

Internal working relationships and stakeholders:

- Brand Heads of Planning
- Brand Supply Managers
- Procurement, Legal and Finance departments
- Performance and financial reporting for BoM and HoB level

External working relationships:

- Owners, Managing Directors, Financial and Commercial Directors of multi-million pound supply chain partner companies.
- Volkswagen Konzern Logistik in Germany responsible for Factory to Port of Exit logistics
- NSC Steering, responsible for logistics costs and processes benchmarking across all NSCs
- EVAG (Emden Port vehicle handling operators)
- Individual retailers on a significant supply chain issues.

### Skills

- Proven ability to effectively manage complex and sometimes competing requirements
- Proven ability to communicate and negotiate at all levels, including Board level
- Proven leadership ability

### Experience

- Proven experience of managing complex supply chain operations
- Proven experience of driving change to improve business performance and/or efficiency
- Proven experience of establishing effective relationships with multiple stakeholders

# Qualifications Career Pathways Version Control Date Version No. Reviewed by Comments/Action

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